



W A S I N G

The Stable Lodge Guest Information

- ❖ Check in is from 12 midday at the Stables Lodge Reception where you will need to complete the registration form and have your card swiped
- ❖ Bedrooms are guaranteed to be ready by 2 pm; inevitably they are ready by 1:30 pm.
- ❖ If there is no wedding the previous day then all bedrooms are ready at midday.
- ❖ Complimentary tea/coffee/water is available in our dining lounge area, where guests can sit and relax from midday while their rooms are prepared.
- ❖ Any food required during your stay must be pre-ordered, apart from breakfast which is included in your overnight package.
- ❖ A sandwich/snack menu and our seasonal menu are attached should you wish to order anything.
- ❖ We have a wine list, bottles of West Berkshire Brewery ale and a selection of spirits available at the Stable Lodge.
- ❖ Only residents are allowed back at the Stable Lodge after the evening reception in the Castle Barn.
- ❖ The Stable Lodge lounge closes at 1:30am.
- ❖ A map for directions can be downloaded our website www.wasing.co.uk.
- ❖ Check out time is 10:30 am, this is critical when we have another wedding checking in that day.
- ❖ To ensure turnaround of bedrooms is as efficient as possible, we prioritise the Honeymoon Suite, followed by rooms 8, 7 and 6. Please allocate these rooms to guests who require an early check out.
- ❖ Please settle all outstanding amounts prior to departing. Payments can be made by cash, cheque with a valid cheque card or by debit / credit card.
- ❖ Please ensure you take all your possessions with you.
- ❖ Please note that all our rooms are strictly non-smoking.
- ❖ Pets are not allowed in The Stable Lodge.

Guests staying the night before the wedding

- ❖ Bedrooms booked the previous night before the wedding are available to book 3 months prior to the wedding. Please arrange this with the wedding couple.
- ❖ Check in time – 3pm.
- ❖ Private dining is offered from a simple meal to a gourmet experience, alternatively there are plenty of good pubs locally offering a selection of foods.
- ❖ Please remember to pre-order your meals and pre-pay for them eight weeks in advance.
- ❖ Please inform us of any special dietary requests.

Lost Property

- ❖ All lost property that is found in the barns, gardens and bedrooms is kept in the Stable Lodge Reception.
- ❖ Please contact Cathy after 10:30 am any day, if you have left anything behind, preferably by email. Please be aware that any earlier she will be busy looking after guests and so you may have to leave a message if you choose to phone.

Damage/Extras

- ❖ Upon check-in we ask that you have your credit/debit card swiped for £150 in the event of any damages or extras.



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- ❖ If there is any damage to the room or extra cleaning is needed over and above our standard room service then we will have to charge you for the full amount of these costs.

Contact

- ❖ Cathy and David Rollason are the hosts at the Stable Lodge and for any further information regarding your stay please contact them, preferably by email. Email: stables@wasing.co.uk
Tel: 0118 971 5600 (after 10:30am)
- ❖ Please refer to the 'Frequently Asked Questions' on the website for more information.